Golden Bull Awards

Scottish Life for a letter

'The growth of the policy is calculated through more then one area of the plan, the annual reversionary bonus is only one area of this growth, the part of the growth rate of this policy is the increased rates of the terminal bonus rate for a policy with a term of 24 years is currently 24% of the basic sum assured and the total bonuses attaching. The terminal bonus is only applied at the end of the plan and is not known to ourselves until this is applied.'

HM Revenue and Customs for a letter

'Thank you for your Tax Returns ended 5th April 2006 & 2007 which we received on 20th December. I will treat your Tax Return for all purposes as though you sent it in response to a notice from us which required you to deliver it to us by the day we received it.'

The Co-operative 'Ecotown' website

'The flexibility of the eco-town enables the densification of residential plots that occur at an individual level, with the opportunity to create the value (rather than incur the cost) that this implies.

VCA Midlands Centre for a letter

'The requirement on each member State under Article 2 of the Directive to minimise the disposal of WEEE as unsorted municipal waste and to achieve a high level of collection of WEEE for treatment, recovery and environmentally sound disposal.

Balfour Beatty for its 'Half-Year Update'

'Our goal at Balfour Beatty is to deliver consistent, longterm growth to our shareholders. We do this by striving to remain or become the leading provider of high-quality, customer critical infrastructure in each of our markets. By becoming the partner of choice to sophisticated owners in our chosen disciplines and geographies, we believe we will achieve secure, industry best margins in our contracting activities and substantial, sustainable equity returns from our long-term investment portfolio.'

The Met Office website

'Seasonal forecasts indicate how slowly-varying large-scale climate influences make particular seasonal conditions more likely than others. Random, unpredictable factors ('chaos') also partly determine year to year variations, and these will sometimes override large-scale influences. Such uncertainties make a probabilistic format, as used here, advisable for seasonal forecasts.

DC Site Services for a response to a question on its website

'Many of you often ask for more information - specific rates for specific events. It would of course take some time to here detail the full financial logistics of running a company, especially one as modular as DC Site Services. What we mean by this is that we don't sell oranges.

The selling of oranges, one would assume is fairly straight forward. You buy your oranges, you place your oranges in a cart, you pull your cart to your preferred orange retail outlet, or if going for the maximum profit - your preferred spot in the sun, you sell your oranges on.

As you may have guessed - our oranges are fairly involved, many have personal issues, many are in the midst of education - here trying to better their colour, many have families often requiring attention with little notice. All this and more we attempt to work with and sometimes even help with.

As with our oranges themselves both our carts and retail outlets (or your and our preferred spots in the sun) are also fairly involved - the latter often chopping and changing with regard to both location and size up to the last minute.

We always try to get the best deal for our standard oranges, and it has also been known for us to give bonuses to our really fruity oranges. Although, with such a volatile market · with so many competitors quoting to the same grocers; from time to time we have to lower our prices to keep our juices flowing.

Please keep in mind our oranges are well treated, stored in secure areas, fed (contextually) well, adorned with pretty passes allowing access to peachy areas often out of reach to the average veg ... '

Financial Services team at McGill University, Canada for a letter

'Our collective success rests with our commitment to service excellence and on-going process improvement. As such, there will be an increased focus in two pivotal areas. namely: Systems Infrastructure & Communications and Controls & Compliance. This new structure will positively impact the delivery of day-to-day functions for our students and professors thanks to the continuous improvement cycle that will be generated by the new structure. This cycle will inherently deliver an incessant flow of process and systems assessment, improvement, and communication with the related development, distribution, and implementation of necessary tools, education, and support. This will in turn maximize user comprehension and increase overall efficiency.

Plain English Campaign Awards 2008

Programme

Tuesday 9 December 2008 The Brewery, London



Plain English Award winners 2008

older people' leaflet

Welcome to the 29th Plain English Awards. Each year we present awards for the best and worst examples of English. The main awards recognise organisations and individuals that have genuinely made an effort to present themselves using clear and concise English.

Order of ceremony

11.30am	Registration begins
12.15pm	Lunch served in the main hall
1.45pm	Awards presentations
3.45pm	Ceremony finishes

Plain English Awards	Inside Write Awards	Media Awards	Web Award	Osborne Award	Plain English Diploma	
For the clearest documents	For internal civil service documents	For clear journalism	For the clearest website	For a contribution to plain English		
The Child Death	Veterinary Laboratories Agency (Defra) for 'Weybourne Building User's Guide' Forestry Commission for 'Lyme disease – information and advice on protection	Daily Mirror	BBC for bbc.co.uk	Baroness Thatcher	Emma Dempsey	
Helpline for 'A Freephone service for all those affected by the death of a child' leaflet		(Best National Newspaper) Salford Star			Kelly Doonan	
					Rona Eade	
			(Best Regional			Colin Gibson
Hearing Concern Link for 'Lipreading - an aid to communication' leaflet		Newspaper)			Bernadette Hayes	
		BBC 2 'Newsnight' (Best National	National sion) ondon Tonight'		James Hole	
Independent Age for	for Forestry Commission staff'	Television)			Christine Hughes	
The help I need without ne fuss' leaflet		ITV 'London Tonight'			Margaret O'Gorman	
Cancer Research UK for	Navy News for the 2008 editions of its newspaper 'Navy News'	(Best Regional Television)			Carolyn Peacock	
'Preventing cervical cancer – why screening is important' leaflet		BBC Radio 4 'The World at One' (Best National Radio)			Lynda Pugh	
					Vijay Solanki	
Wellbeing of Women for					Martin Thomas	
'Discovering more to life' leaflet		Swansea Sound (Best Regional Radio)			Margaret Watson	
Help The Aged for 'Preventing accidents in your home – Advice for		The Times of India (International Award)			Oliver Williams	

Our presenter: **Rory Bremner**



Twenty-five years ago, Rory Bremner performed his first public impression. Nine years later, he starred in his first BBC series "Now For Something Else". Today, he is widely rated as Britain's sharpest impressionist – a one-man opposition party – with his weekly Channel Four show "Bremner, Bird & Fortune" (Vera Productions) and seasonal 'specials', regularly winning awards as the best satire on television. He 'does' over 100 people, from Tony Blair to Mohamed al Fayed.

Rory's appeared in countless comedy shows from "Have I Got News For You" (Hat Trick Productions for BBC TV) to "Whose Line Is It Anyway?" and corporate cabaret and has been interviewed more than any other performer by

both "Wogan" and "Parkinson". Rory has recently lent his voice to "This is Craig Brown" for Radio 4 and tested his driving prowess on BBC2's "Top Gear".

Rory appears regularly on "Breakfast With Frost" (BBC TV) and writes articles and diaries for numerous publications.

He has also translated two operas: Kurt Weill's "Der Silbersee" and George Bizet's "Carmen", the latter for a cast recruited from South African townships who promptly translated the dialogue into Xhosa so Rory can no longer understand it! Rory continues to be in great demand for awards ceremonies.

Master of ceremonies: John Wild

Our master of ceremonies has worked for Plain English Campaign for over twelve years, and has hosted the Awards Ceremony for the last few years. In his day job, John runs training courses and gives presentations on plain English in the UK and abroad. Before working for the campaign he managed quality assurance in the chemical industry, where he was responsible for drafting ISO 9000 quality manuals (not always in plain English!).